



Ford Certified Pre-Owned Limited Warranty coverage is provided by Ford Motor Company on eligible pre-owned vehicles under the Ford Certified Pre-Owned Program. Ford Motor Company will provide for repair or replacement of covered components on the vehicle during the warranty period in accordance with the following terms, conditions and limitations.

1. **Warranty coverage.**

New-Vehicle Limited Warranty coverage: First, if still in effect, coverage is provided for the remainder of the Ford New-Vehicle Bumper-to-Bumper Limited Warranty. (See the New-Vehicle Limited Warranty owner's guide for details.)

Second, Ford Certified Pre-Owned Comprehensive Limited Warranty coverage is provided for 12 months or 12,000 miles (whichever comes first) from the expiration of the Ford New-Vehicle Bumper-to-Bumper Limited Warranty or the date of your Certified Pre-Owned vehicle purchase, whichever comes later.

Note: The coverage provided by the Ford Certified Pre-Owned Comprehensive Limited Warranty is not as extensive as that provided under the New-Vehicle Limited Warranty.

Powertrain Limited Warranty coverage: Powertrain Limited Warranty coverage is provided by the Ford Certified Pre-Owned Powertrain Limited Warranty for 7 years or 100,000 miles (whichever comes first) from the original Ford New-Vehicle Limited Warranty start date.

2. **Repairs covered under the Ford Certified Pre-Owned Limited Warranty.** Your dealer will repair, replace or service all covered components, specified on the reverse, that are found to be defective in factory-supplied materials or workmanship during the applicable warranty periods. **What is not covered** under the Ford Certified Pre-Owned Comprehensive Limited Warranty and Powertrain Limited Warranty is specified on the reverse.

3. **Deductible.** Repairs completed under any remaining Ford New-Vehicle Limited Warranty coverage (if applicable) have a \$0 standard deductible per repair visit. Repairs completed under Ford Certified Pre-Owned Comprehensive Limited Warranty and Powertrain Limited Warranty coverage have a \$100 standard deductible per repair visit.

4. **Component protection.** Components covered by the Ford Certified Pre-Owned Comprehensive Limited Warranty are shown on the reverse side and Powertrain Limited Warranty component coverage is shown on the reverse side in bold.

5. **Where to go for covered repairs.** Ford recommends that you return to your Ford or Lincoln Dealership for repair or service of a covered component. However, covered repairs may be performed at any participating Ford or Lincoln Dealership in the continental United States, Alaska, Hawaii and Canada. If you require assistance in receiving covered repairs or locating the nearest Ford or Lincoln Dealership, Ford owners may contact the Ford Customer Assistance Center at 800/392-FORD. Covered repairs on a Ford vehicle must be performed by a Ford or Lincoln Dealership, except in an emergency (if your covered vehicle is inoperable and all participating Ford and Lincoln Dealership service departments are closed).

6. **Repairs.** All warranty repairs of covered components MUST be made with new or remanufactured parts authorized by Ford Motor Company. In some cases, the use of Ford Authorized Remanufactured products is required after the expiration of the New-Vehicle Limited Warranty.

7. **Care of vehicle.** Your vehicle must be properly operated and maintained in accordance with the maintenance schedule in the service guide, which is part of the owner's guide, for the vehicle. Proof of maintenance may be required in the event a question arises as to whether a malfunction is caused by a defect in factory-supplied materials or workmanship or lack of proper maintenance.

It is your responsibility to make sure that all of the scheduled maintenance is performed and that the materials used meet Ford engineering specifications. Failure to perform scheduled maintenance as specified in the service guide will invalidate warranty coverage on parts affected by the lack of maintenance. Make sure that receipts for completed maintenance work are retained with the vehicle and confirmation of maintenance work is always entered in your scheduled maintenance guide.

8. **24-hour Roadside Assistance.** Services are provided by either Cross Country Motor Club, Inc., Cross Country Motor Club of California, Inc. or Coach-Net Services Group, Inc. For E and F-350 vehicle series, services will be provided by National Motor Club-RV, Inc., National Motor Club-Group Services, Inc. or National Motor Club of California, Inc. Services include:

- Flat tire change
- Battery jump starts
- Towing assistance up to \$100
- Lockout assistance
- Out-of-fuel assistance
- Travel expense reimbursement up to \$500 for up to three days' lodging, meals and rental vehicle for travel expenses accrued when the breakdown occurs 100 miles or more from home
- Destination assistance covers taxi, shuttle or rental car expense up to \$75 for emergency transportation to the immediate destination

9. **Rental car reimbursement.** If your vehicle is inoperative and must be kept overnight for a covered repair, including recalls involving a Ford Certified Pre-Owned Comprehensive Limited Warranty covered component or a Ford Certified Pre-Owned Powertrain Limited Warranty covered component, you will be reimbursed up to \$30 per day (including tax) for up to five days or until repair is complete, whichever comes first.

10. **Transferability.** This warranty is transferable. If you sell your pre-owned vehicle, the remaining Ford Certified Pre-Owned Comprehensive Limited Warranty coverage and the remaining Ford Certified Pre-Owned Powertrain Limited Warranty, remains in effect for the new owner.

11. **Warranty information.** You may contact Ford Motor Company about this warranty at: Ford Motor Company, P.O. Box 6045, Dearborn, MI 48121.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE. TO THE EXTENT ALLOWED BY LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THIS VEHICLE IS LIMITED IN DURATION TO THE TERM OF THIS WRITTEN WARRANTY. FORD MOTOR COMPANY AND YOUR DEALERSHIP SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS OR FOR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY WILL LAST OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. FORD CERTIFIED PRE-OWNED COMPREHENSIVE LIMITED WARRANTY COVERAGE AND THE POWERTRAIN LIMITED WARRANTY, IF APPLICABLE, ARE IN ADDITION TO ANY REMAINING NEW-VEHICLE BUMPER-TO-BUMPER LIMITED WARRANTY COVERAGE. FORD MOTOR COMPANY DOES NOT AUTHORIZE ANY PERSON TO CREATE FOR IT ANY OBLIGATION OR LIABILITY IN CONNECTION WITH THIS LIMITED WARRANTY. VALID ONLY IN THE CONTINENTAL UNITED STATES, ALASKA, HAWAII AND CANADA.

This limited warranty statement is valid for:

VIN: _____ MAKE/MODEL: _____

DELIVERY DATE: _____ MILEAGE AT TIME OF DELIVERY: _____

OWNER NAME: _____

ADDRESS: _____ CITY: _____ STATE: _____ ZIP: _____

DEALER SIGNATURE: _____ OWNER SIGNATURE: _____





PARTS COVERAGE UNDER FORD CERTIFIED PRE-OWNED VEHICLES

The following items are covered under the terms of the Ford Certified Pre-Owned Comprehensive Limited Warranty. The items in BOLD type are covered under the Ford Certified Pre-Owned Powertrain Limited Warranty.

ENGINE

- All Internal Lubricated Parts
Cylinder Block
Cylinder Heads
Diesel Injector and Fuel Lines
Diesel Injector Pump
Diesel Lift Pump
Engine Mounts
Flywheel
Flywheel Ring Gear
Fuel Tank and Lines
Gas Fuel Injectors and Fuel Lines
Harmonic Balancer and Bolt
Manifold (Exhaust and Intake)
Manifold and Bolts
Oil Pan
Oil Pump
PCM Module
Radiator
Radiator Fan (Clutch or Motor)
Seals and Gaskets
Thermostat
Thermostat Housing
Timing Chain Cover
Timing Chain (Gears or Belt)
Turbocharger/Supercharger Unit (Factory-Installed)
Valve Covers
Water Pump

- Backing Plates
Brake Booster (Power)
Calipers
Combination Valve
Master Cylinder
Metal Lines and Fittings
Parking Brake Linkage and Cables
Retainers and Clips
Self-Adjusters
Shaft (Brake Pedal)
Springs
Wheel Cylinders

FRONT AND REAR SUSPENSION

- Ball Joints (Upper and Lower)
Control Arms (Upper and Lower)
Control Arm Shafts and Bushings
Kingspins and Bushings
Linkage and Bushings
Load-Leveler Suspension System
MacPherson Struts
Spindle and Spindle Supports
Stabilizer Bar
Tie-rods

ELECTRICAL

- Alternator
Charge and Volt Gauges
Clock (Electric)
Distributor Assembly
Distributor Cap and Rotor
Distributor Housing and Shaft
Electronic Ignition Module
Fuel Pump
Heated Backglass (Electrical Only - Not Glass Damage or Breakage)
Ignition Coil
Ignition Lock
Ignition Module (Electric)
Ignition Switch
Mirrors (Electrical Only - Not Glass Damage or Breakage)
Radiator Fan Relay
Speedometer/Odometer (Electrical and Mechanical)
Starter Motor
Starter Motor Solenoid
Switches (Manually Operated Electrical)
Temperature Gauge
Voltage Regulator
Wiper Motors
Wiring Harnesses (Excluding Spark Plug Wires)

AIR CONDITIONING AND HEATING

- A/C Accumulator
A/C Clutch
A/C Clutch Bearings
A/C Compressor
A/C Compressor Clutch Switch
A/C Compressor Head
A/C Compressor Seals
A/C Condenser
Automatic Temperature Control
Evaporator
Field Coil
Heater Blower Motor
Instrument Panel Registers and Air Ducts
Pulley

HIGH-TECH

- Air Suspension (Selected Electronic Components)
Anti-Theft Alarm (Factory-Installed)
FordLink™ Mobile Office
Fuel Mixer (Alternative)
Heater Control Assembly
In-dash Navigation System (Factory-Installed)

- Instrument Cluster (Excluding Dash Pad)
Keyless Entry System (Excluding Door Handles)
Power Antenna
Power Door Locks and Retainer Clips (Excluding Door Handles)
Power Seat Motors
Power Window Motors/Regulators
Sensor (Alcohol)
Speed Control
Unique Hybrid Vehicle Components (Excluding High-Voltage Battery and Cables)

EMISSIONS

- Air Control Valve
Air Idle Vacuum Valve
Air Supply Valve (Hose and Tube)
Air Check Valve Assembly
Barometric Pressure Sensor
ECC Relay Assembly
EGR Control Valve
EGR Pressure Sensor
EGR Regulator Assembly
EGR Valve Adapter
EVAP Vapor Storage Canister
Idle Air Control Valve
Knock Sensor
PCV Hose Assembly
PCV Valve
PCV Vapor Filter
Temperature Sensor (Engine Coolant)
Vacuum Restrictor
VAF Sensor

FORD AUDIO

- Antenna, Radio (Base Assembly)
Brackets
Cables and Wiring
Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory-Installed)
Controls (Rear Seat)
Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory-Installed)
Rear Entertainment System (Factory-Installed)

SAFETY

- Airbag Module Assembly
Diagnostic Module Assembly (Airbag)
Door Ajar Warning Switch Assembly
Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)
Head Restraint Retainers and Sleeves (Safety Belt)
Key, Securilock® (Microchip Encoded Key)
Lane Departure Warning
Lock Cylinder (Door)
Lock Lever Assembly (Door)
Lock Lever Assembly (Tailgate)
Lock Lever Retainers, Clips and Brackets
Module (Passive Restraint)
Safety Belt Buckle (Front and Rear)
Safety Belt Motor Drive Assembly
Safety Belt Restraint Carrier
Safety Belt Retractors
Safety Belt Track Assembly
Safety Belt Warning Chime Assembly
Sensors (Airbag)
Shoulder Strap Track Assembly
Steering Column
Wiring Assembly (Airbag)

WHAT IS NOT COVERED

- 1) ALL ITEMS NOT SPECIFICALLY LISTED IN THE COVERED ITEMS LIST SHOWN AT LEFT.
2) Repairs covered by any warranty (other than tire manufacturers' warranties), manufacturer recalls or insurance.
3) Service adjustments and cleaning except in conjunction with a covered repair and software upgrades.
4) REPAIRS TO ANY ENGINE, TRANSMISSION AND FINAL DRIVE COMPONENTS FOR DAMAGES CAUSED BY AN AFTERMARKET TURBOCHARGER OR SUPERCHARGER, FOREIGN OBJECTS, OR OTHER PERFORMANCE ENHANCING POWERTRAIN COMPONENTS INCLUDING BUT NOT LIMITED TO FORD RACING PARTS OR ACCESSORIES.
5) Repairs caused by improper or unauthorized service procedures, loss of lubricant or fluids or contamination of oil, fluids or fuel and repairs caused by continued operation of the vehicle after loss of lubricant or fluids or contamination of oil, fluids or fuel.
6) Repairs caused by collisions or other physical damage accidents, unreasonable use, (including driving over curbs, overloading, or using the vehicle as a stationary power source), damage from fire or explosions, road hazards or other casualty losses, or losses due to negligence, racing, or failures caused by either: (a) alterations or modifications to the vehicle (including the body, chassis, or components), after the vehicle leaves the control of the manufacturer (any part or accessory that is not permanently affixed to the vehicle at point of sale), (b) tampering with the vehicle or the emissions systems and components, (c) the installation or use of any part not approved, certified, or authorized by the vehicle's manufacturer or any repair caused by aftermarket (non-factory) approved PCM reprogramming, or (d) any part not designated for "off-road only" that is not installed by the manufacturer, including, but not limited to, lift kits, oversized tires, aftermarket wheels that do not provide equivalent fit and function as the original equipment installed by the manufacturer, roll bars, cellular phones, alarm systems, automatic starting systems and performance-enhancing powertrain components.
7) Damage from the environment (airborne fallout, corrosion, chemicals, tree sap, salt, hail, windstorm, lightning, freezing, etc.) or from floods, or damage caused by theft, vandalism, riot, acts of war or terrorism.
8) Repairs resulting from the lack of required or recommended maintenance.
9) Any MANUFACTURER'S RECOMMENDED SCHEDULED MAINTENANCE SERVICES.
10) Repairs needed to a covered part caused by the failure of a non-covered part.
11) Repairs to the vehicle if the odometer or hour meter is altered, broken, repaired or replaced such that actual mileage or hours cannot be determined.
12) Loss of use of the vehicle, loss of income, special or consequential damages, and personal expenses such as motels, food, gas and mileage (other than is provided under the Roadside Assistance benefit). NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.
13) Rental vehicle charges or fees such as mileage charges, drop-off fees, insurance, gasoline or state or local taxes for rental car reimbursement.
14) Vehicles manufactured for sale outside of the United States, the District of Columbia or Canada.
15) Repairs to the vehicle performed outside of the United States, the District of Columbia, Guam, Puerto Rico, Canada, Virgin Islands or American Samoa; and repairs required because of operation outside of the United States, the District of Columbia, Guam, Puerto Rico, Canada, Virgin Islands or American Samoa.
16) Repairs made to the vehicle that are required due to a condition that existed prior to the purchase or transfer of the vehicle and would have been obvious during a presale inspection.
17) Shop supplies and environmental waste disposal or fuel used during the repair of your vehicle or storage fees.
18) Vehicles are excluded from coverage if, on the Signature Date (and this Agreement is automatically terminated, if at any time during the term of this Agreement), the new-vehicle limited warranty for the vehicle or specified components are voided, in whole or in part, or the vehicle is branded, stolen or salvaged, or if the VIN cannot be established.
19) Ineligible Vehicle and Uses: All competitive make vehicles, Ford Foose F-150, GT, Mustang Cobra R, all Roush Performance Modified Vehicles (except Stage 1), Shelby GT500KR™ and Super Snake, all Saleen modified vehicles, Transit Connect Electric, taxis, limousines, livery vehicles, electric vehicles, vehicles used for competitive driving, racing, off-road use, performance-modified vehicles, 4x2 equipped vehicles modified for 4x4/AWD capabilities, police, fire, ambulances, vehicles to be used as rental vehicles, tow trucks, shuttles, vehicles equipped with snowplows and all incomplete vehicles (including vehicles built with the first three VIN positions of IFC, 1FD, 1F6, 1M, 2FD, 2L1, 2MH, 3FD and 3FR).
20) Maintenance/Mechanical - Service adjustments and cleaning, batteries of all types and cables, belts, hoses and hose clamps, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual transmission clutch disc, coolant, exhaust system (includes catalytic converter), filters, fluids, lubricants, lights (bulbs, sealed beam, lenses), spark plugs, spark plug wires, squeaks and rattles, tires, tune-ups, wheel balancing, wheel alignment, LED lights, shock absorbers, and compressed natural gas/liquid propane fuel system conversion components.
21) Exterior Seal & Trim Items - Service adjustments, fixed (non-moving) body parts, bumpers, door handles, glass, moldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview mirrors (glass and housing), water leaks, wind noise, weatherstrips, wheels, wheel studs, wheel covers and ornaments, convertible top, fabric, liners, zippers and fasteners.
22) Interior Trim Items - Buttons, carpets, dash pad, door and window handles, knobs, rearview mirror (glass and housing), trim and upholstery.
23) Costs or expenses for the teardown, rental expense, inspection or diagnosis of failures.